Chabot Students' Enrollment Plans for Summer 2020/Fall 2020

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Institutional Research

Agenda

- Survey on Students' Technology Needs for Online Learning
 - Context: Brief overview of responses and data analysis plan
- Responses to enrollment related questions
 - 1. Students' Plans for Summer/Fall Enrollment
 - 2. Open-Ended Responses to: Is there anything Chabot could do?
 - Thank you to Indra Liauw, our newest Research Analyst!

Brief Overview: Online Learning Needs Survey

- Data collection period: April 2 2020 (Thurs) April 9 2020 (Thurs)
- Total Student Respondents: 2425 (18% of 13,304 enrolled students)
- IR Analysis Requests/Plan:
 - 1. Responses of students who want to be contacted to address specific technology needs: IR gave list to VP Thompson's office
 - 2. Summary of Responses on Technology Questions: Report posted on IR website and sent to campus
 - 3. Responses to enrollment related questions: Reported on in THIS ppt!

How, if at all, has Covid-19 impacted your educational plans for this coming summer and/or fall 2020?



Follow Up Question: What Chabot Could Do

- For students who answered:
 - My plans have somewhat changed. I plan to enroll in a reduced course load OR
 - I am unsure of my plans OR
 - I was going to enroll, but now I won't be able to OR
 - Other (please describe)
 - Total: 55.9% of respondents
- Survey followed up with: Is there anything Chabot College could provide that would increase your chances of enrolling in your usual course load? Please describe:
 - 592 open-ended responses
 - Research Analyst Indra Liauw coded the responses

Most Frequent Themes: What Chabot Could Do to Increase my Chances of Enrollment

- Technology Needs Support (69)
 - Equipment Loan and Return $(3) \rightarrow (72)$
- Adjust Academic Expectations on Students during COVID-19 (62)
- Expand online classes or offer all classes online (47)
- Financial Assistance (46)
- Improve Online Instruction (45)

Mid Frequency Themes: What Chabot Could Do to Increase my Chances of Enrollment

- Offer Academic Support (35)
- Waiting on more information (29)
- Offer in-person classes (26)

Low Frequency Themes: What Chabot Could Do to Increase my Chances of Enrollment

- Considerations for DSPS students (6)
- Exams (online formats have brought anxiety and stress to students) (6)
- Safe and quiet place to focus on schoolwork (6)
- Registration-related Information (5)
- Uncertainty over Transfers, Application to Programs (5)
- Childcare (3)
- Online Social Connection (3)
- Mental Health Resources (2)
- Refunds (Spring 2020) (2)

Policy Considerations for CEMC

- Discussion Question: Given that ~55% of our students may enroll in a decreased course load or are unsure of their enrollment plans, is there anything that Chabot/we/someone should be doing to increase students' chances of enrolling in summer and fall?
- Reminder of Top Themes (and frequencies) in Students' 592 Responses:
 - Technology Needs Support (69)
 - Adjust Academic Expectations on Students during COVID-19 (62)
 - Expand online classes or offer all classes online (47)
 - Financial Assistance (46)
 - Improve Online Instruction (45)
 - Offer Academic Support (35)
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