Chabot College Student Surveys: Trends 2009-2019 Institutional Learning Outcomes

Since 2001, the Chabot Student Satisfaction Survey has asked students about the progress they have made as a result of being at Chabot in the college-wide Institutional Learning Outcomes (ILOs). In the Fall 2019 Student Satisfaction Survey, the learning outcomes *were Communication, Critical Thinking, Global & Cultural Involvement and Civic Responsibility,* and the *Development of the Whole Person*. The charts below compare the results of the surveys from 2009 to 2019.

Substantial percentages of students have consistently reported making "some" or "a lot" of progress in all ILOs. The largest increases between Fall 09 and Fall 19 were seen in prompts to measure the ILOs: 1) *Communication (e.g.,* "speaking effectively" and "using computer technology to communicate"), 2) *Critical Thinking (e.g.,* "evaluating, analyzing, and questioning information from various sources for validity") and 3) *Global and Cultural Involvement and Civic Responsibility* (e.g., "understanding how I can make a positive contribution to my community").

The Fall 2019 Student Satisfaction Survey was administered in October 2019 in a representative sample of 79 on-campus course sections and was completed by 1,544 students (59% full time and 41% part time).

As a result of being at Chabot,			Some or A Lot of Progress						
How Much Progress Have You Made in the Following Areas?		2009		2013	2015	0		Trend	
Communication	Reading effectively	76%	77%	77%	79%	81%	80%		
	• Writing effectively	79%	78%	81%	81%	85%	82%	*****	
	Speaking effectively	76%	78%	77%	79%	82%	82%	*****	
	 Communicating with respect for the views of others 	82%	83%	82%	84%	87%	86%	*****	
	 Using computer technology to communicate 	70%	75%	73%	73%	77%	78%	*****	
Critical Thinking	• Evaluating, analyzing, and questioning information from various	75%	79%	80%	78%	83%	83%		
	sources(e.g.,the Internet, literature, news) for validity*	1370	/970	0070	/ 8 / 0	0370	0370		
	 Problem-solving (applying knowledge to new situations) 	78%	80%	80%	81%	85%	82%	*****	
	 Quantitative and/or qualitative reasoning abilities 	First asked in 2019					78%		
	 Analyzing multiple paradigms and methodologies to develop my 	First asked in 2019					75%		
	own opinion	1 ⁻ II SI USKEU III 2019 7570							
	• Understanding diverse philosophies, cultures, and ways of life.	74%	74%	77%	72%	78%		****	
Global and Cultural	Understanding my role as an informed person/citizen in a democracy	First asked in 2019					73%		
Involvement &	 Understanding how I can make a positive contribution to my community 	63%	65%	68%	64%	74%	74%	****	
Civic Responsibility	• Understanding of how diverse ethnic and cultural backgrounds	First asked in 2019 79%							
	impact perspectives								
	 Balancing the health of my mind, body, and spirit 	72%	73%	72%	68%	69%	66%	++++	
Development of the	 Developing clear educational or career goals 	76%	80%	76%		78%	75%		
Whole Person	• Developing a love of learning	72%	74%	73%	72%	74%	70%	*****	
	 Developing my time management abilities 	First asked in 2019				72%			

Student Progress on the Institutional Learning Outcomes: 2009-2019

Areas with the Most Progress by Students: 2009 - 2019



*In Fall 2017, this question was "Recognizing valid research information on the Internet"